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To: Medi-Cal IPAs
From: IEHP – Delegation Oversight
Date: January 15, 2026
Subject: **Payer Responsibility for GHPP Services**

This communication serves as a reminder that our IPAs must not defer or redirect the primary responsibility for covered Medi-Cal benefits to the Genetically Handicapped Persons Program (GHPP).

GHPP, managed by the Department of Healthcare Services (DHCS), provides healthcare services for adults with genetic diseases.

The DHCS GHPP leadership has contacted IEHP regarding an increase in the volume of communications from providers and members expressing confusion over primary payor responsibility. The plan and its delegates are considered the primary payors. **Please refer to the Division of Financial Responsibility (DOFR) for IPA responsibility based on the requested services.**

GHPP is the payor of last resort and will only authorize medically necessary services for GHPP clients after it has been confirmed that the services exceed the benefits offered by the health plan and its delegates.

For questions, please contact Jessica Gonzalez, Delegation Oversight Manager, at gonzalez-j6@iehp.org or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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